

## MEMORANDUM

6/11/2010

TO: George Griffin, Director, Department of Liquor Control  
FROM: Chris Cihlar, CountyStat Manager  
SUBJECT: DLC Performance Review

**The following items were identified for follow-up during the 6/11/2010 CountyStat meeting:**

1. Develop benchmarks for key headline performance measures using data from the National Alcohol Beverage Control Association.

Responsible parties: DLC  
Other parties involved: CountyStat  
Deadline: 7/14/2010

2. Complete and transmit FY10 performance plan to CountyStat.

Responsible parties: DLC  
Other parties involved: CountyStat  
Deadline: 7/30/2010

3. Review headline measures to determine if measures need to be revised or added to provide improved performance information that will indicate departmental successes and pinpoint opportunities to improve.

Responsible parties: DLC  
Other parties involved: CountyStat  
Deadline: 10/1/2010

cc: Timothy Firestine, Chief Administrative Officer  
Fariba Kassiri, Assistant Chief Administrative Officer